



We are proud to offer outstanding student welfare to all of our students who come to study with us. Student welfare is at the core of all that we do. We offer a high standard of support for all of our students have a committed and experienced team who are there to help with anything you may need during your time at the college.

The accommodation team is based in the student centre at the front of the college.

- All our students who are under 18 years old have a named student tutor. The accommodation team works closely with the student tutors to ensure the best possible wrap around support is provided.
- All our under 18 year old students will have a one-to-one welfare interview with the accommodation advisor, either for homestay or the residential halls once a term. There are more informal meetings through their stay. All students will have an induction with the advisor at the beginning of their stay.
- Absences are followed up if the student is not in class. We work with the college nurses, the college counselling team, additional support and the support teams on this.
- If an under 18 year old is absent from college, or wishing to leave early then written parental permission is required.
- Outside of the college hours, the students are able to travel independently as long as they are in their homestay or residence by 10pm Sunday to Thursday and 11pm Friday and Saturday. This is for the safety of the student and to make sure they are ready for class the following day. Written parental permission is required if a student wishes to sign out overnight.
- There are first aid trained staff on site including all halls of residence staff. The college and host provider will help the students register with the local GP. The college nurses and accommodation staff will complete any well-being and support plans with the students upon arrival.
- All students and parents are given the college 24 hours number.
- Parents are sent academic and welfare reports each term.



- When students arrive at the college parents are contacted to inform they have arrived. Taxis can be booked upon request through the college.
- We are proud of the diversity of the college and the experience of different cultures in both host providers and halls of residence. We aim for the students stay to be a rewarding one.